

TO: All Destination Points
FROM: U.S. Department of Education
RE: Required EDconnect v7.2 Upgrade
DATE: October 26, 2007

The U.S. Department of Education is pleased to announce the availability of EDconnect, version 7.2 and corresponding documentation. This information will be available on the Federal Student Aid Download (FSAdownload) Web site, located at <http://fsadownload.ed.gov>

We are in the process of relocating the data center that supports numerous Federal Student Aid systems and Web sites. This change will require a new IP address for SAIG Mailbox transmissions. Due to a change in the IP address that EDconnect uses to send and receive files, users of previous versions of EDconnect must install or upgrade to EDconnect 7.2 by **March 1, 2008** or they may be unable to send and receive files.

Please note that EDconnect 7.2 is *not* an upgrade to version 6.X. It is a completely new version. If you already have EDconnect 7.0 or 7.1 installed on your system, you can perform a **Local Install - Custom** or a **Workstation Install** to upgrade your current 7.X version to version 7.2. If you do not have EDconnect 7.0 or 7.1 installed, you will need to perform a **Local Install**, or a **Network Install** followed by a **Workstation Install**.

EDconnect 7.2 includes the following changes and enhancements:

- The fixed IP address used by EDconnect to connect to the SAIG has been changed to a URL to make future updates possible without additional software releases.
- A Connection Type drop-down list has been added to the Network tab of the Group Properties dialog box. The default value is "Production," but if you are advised to do so, you can change the value to "Test" in order to access the SAIG test system. This enables you to set up a test Security Group to send and receive files from the SAIG test system without interfering with the Security Group(s) you use for daily processing. See the *SAIG Desk Reference for EDconnect* for further information about setting up a test Security Group.

Performing a Full Installation of EDconnect 7.2

These are basic instructions for people who are installing EDconnect 7.2 on a single computer and already have SAIG mailboxes they have been accessing with EDconnect 6.X. If you are a new user with a new SAIG mailbox, or need information about performing a network/workstation installation, please see the *Installation Guide for EDconnect, Version 7.2*, for information. The guide is available on the FSAdownload Web site, located at **fsadownload.ed.gov**.

Important Installation Note: You must be an Administrator on your workstation in order to install EDconnect 7.2. If you are not an Administrator, you will receive a warning when you try to install EDconnect. Once an Administrator has installed the software, you can run EDconnect as a member of the Power Users (or higher) group. If your EDconnect database is on a network server, you must be a Power User or higher on the network (or “domain”) as well as on your workstation. There are no workarounds for these Windows rights issues. Please consult with your school’s technical department if you receive a warning that an Administrator must install EDconnect.

1. Download EDconnect 7.2 from the FSAdownload Web site (fsadownload.ed.gov) and perform a **Full Install**. You can find detailed instructions for downloading and installing EDconnect 7.2 in the *Installation Guide for EDconnect, Version 7.2*, also available on the FSAdownload Web site.
2. Start EDconnect 7.2. When you log in for the first time, you need to use the default user ID of “Admin” (without the quotation marks) and the password “PASSWORD” (uppercase and without the quotation marks).
3. If you have EDconnect 6.X installed and set up on your system, EDconnect 7.2 prompts you to import your security settings (Security Groups and Security Users) from your previous version of EDconnect when you log in for the first time. If you choose not to import your security settings when you log into EDconnect 7.2, you can import them at a later time by selecting **File, Import** from the main menu and selecting **Security Setup** as the File Type.
4. If you did not import your security settings from EDconnect 6.X, the **Setup Wizard** will walk you through completing the Security Group setup. On the **SAIG Information** dialog, you must indicate your TG number (including the “TG,” uppercase and without the quotation marks) and enter a **Local Only** SAIG password (the **Network and Local** password option will not be available during initial setup). *The password you enter must be the same SAIG password you are currently using in EDconnect 6.X.* Enter the password in both the **New** and **Verify** text boxes and click **OK**. A message box will inform you that the local TG password has been changed.
5. The **User Wizard** will help you create a user ID.
6. The **Connection Wizard** will help you configure EDconnect for transmitting data through your existing Internet connection. Under most circumstances, you want to select “Direct Connection” from the **Connection to use** list. Do not select any connections used by earlier versions of EDconnect, such as “SAIG-0.” The *Installation Guide for EDconnect, Version 7.2*, contains additional information about selecting a connection.

FIREWALL ISSUES: EDconnect is an FTP (File Transfer Protocol) program that uses an existing Internet connection on your computer to send and receive data. If you are behind a firewall, your network administrator may need to open **Port 26581** for outbound TCP/IP traffic and enable access to **saigmailbox.ed.gov**. If you repeatedly get “Error -1” trying to send or receive data, contact your network administrator to see if you are behind a firewall.

TESTING YOUR CONNECTION: After you install EDconnect 7.2, you are prompted to test your connection. An unsuccessful test does not necessarily mean there is anything wrong. If you are able to send a network password change and receive the message class table, there is no need to test your connection. You may choose to skip the test.

7. The first time you connect to your mailbox, EDconnect 7.2 will download and import the latest message class table. Until EDconnect 7.2 imports the message class table, you will not be able to send or receive files.

NOTE: If “SAIG” is the only option under **Project** in the **Transmission Queue**, EDconnect 7.2 has not yet imported a message class table.

8. Set your **Send** and **Receive** directories, if necessary. If you do not change the default **Send** and **Receive** paths, EDconnect 7.2 sends files from and receives files to C:\IAM\DATA or, in the case of NSLDS files, C:\NSLDS\FILES. To change the default paths, open **Security View** by choosing **New** from the **File** menu and selecting **Security View** from the list of views. Right-click on a **User ID** for which you want to change the paths and choose **Properties** from the pop-up menu. Click on the **Directories** tab. Change “Database” to “Receive” and click the **Browse** button to select a **Receive** directory. Change “Receive” to “Send” and click the **Browse** button to select a **Send** directory.

If You Need Further Information...

You may reach CPS/SAIG Technical Support Monday through Friday, 7:00 a.m.–7:00 p.m. (CT), at 800/330-5947 or email CPSSAIG@ed.gov.

CPS/SAIG Technical Support